

Privacy Notice

Last updated: July 29, 2026

Thank you for visiting a Consolidated Electrical Distributors, Inc.'s ("CED") Website (collectively, "Websites"). CED is committed to protecting your privacy and complying with all applicable laws in the collection and use of information on this Website. Please review this Privacy Notice and our Terms of Use ("Terms") that is provided in a separate document.

Policies specific to a state are provided in the appendices of this document.

We encourage you to contact us with questions or feedback.

Information Covered by This Notice

This Privacy Notice covers personally identifiable and usage information collected on this Website or from electronic messages between you and this Website, through email, text message, and if you visit one of our physical locations. This Notice does not cover information collected by CED through any other means or collected by any third party.

The Information We Collect

CED collects various types of information from visitors on our Websites that identifies, relates to, describes, references, is reasonably capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular consumer, household, or device ("**personal information**").

Personal information does not include:

- Publicly available information from government records.
- Deidentified or aggregated consumer information.
- Health or medical information covered by the Health Insurance Portability and Accountability Act of 1996 (HIPAA) and the California Confidentiality of Medical Information Act (CMIA) or clinical trial data;
- Personal information covered by certain sector-specific privacy laws, including the Fair Credit Reporting Act (FCRA), the Gramm-Leach-Bliley Act (GLBA) or California Financial Information Privacy Act (FIPA), and the Driver's Privacy Protection Act of 1994.

We collect IP addresses, web browsers used, pages visited and duration of visits, demographic, firmographic and behavioral information none of which enables us to identify you. This information is collected and aggregated to facilitate system administration, make improvements to the Website, customize and improve the user experience, and to generally improve our customer service to you, as well as to fulfill any other purpose for which you provide it or to which you consent.

CED may also collect personally identifiable information and transactional information that is voluntarily provided by visitors who sign in and/or purchase products from the Website or complete various business forms. This information may include, but is not limited to: company name, name, email address, User ID, password, telephone number, shipping information, purchase and quote information, and credit, billing, or payment information, which may include credit cardholder name and card number/expiration date, bank account information, Employee Identification Numbers (EIN), or Social Security Numbers, credit reports, and corporate ownership information. CED may also retain the content of any communications that are sent to CED's representatives.

Use of Personal Information

We may use or disclose the personal information we collect for one or more of the following purposes:

- To fulfill or meet the reason you provided the information. For example, if you share your name and contact information to request a price quote or ask a question about our products or services, we will use that personal information to respond to your inquiry. If you provide your personal information to purchase a product or service,

we will use that information to process your payment and facilitate delivery. We may also save your information to facilitate new product orders, process returns, or comply with government regulations.

- To provide, support, personalize, and develop our Website, products, and services.
- To create, maintain, customize, and secure your account with us.
- To process your requests, purchases, transactions, and payments and prevent transactional fraud.
- To provide you with support and to respond to your inquiries, including investigating and addressing your concerns and monitoring and improving our responses.
- To help maintain the safety, security, and integrity of our Website, products and services, databases and other technology assets, and business.
- For testing, research, analysis, and product development, including to develop and improve our Website, products, and services.
- To respond to law enforcement requests and as required by applicable law, court order, or governmental regulations.
- As described to you when collecting your personal information.
- To evaluate or conduct a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of our assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which personal information held by us about our consumers is among the assets transferred.

We will not collect additional categories of personal information or use the personal information we collected for materially different, unrelated, or incompatible purposes without providing you notice. In the event we change our policies to share your information with third parties or affiliates other than for the purposes explained above, we will obtain your opt-in consent prior to sharing your information.

This information is collected to customize and improve the user experience; to respond to information, product, or service requests from you; to carry out our obligations and enforce our rights, including for billing and collection; to notify you about changes to the Website or products or services; to generally improve our customer service to you; and to fulfill any other purpose for which you provide it or to which you consent. Users are responsible for keeping their contact information current and accurate. Users may review and, if needed, modify their sign-in profiles using features on the Website. If you receive SMS text messages, you may opt out at any time by replying STOP or following the instructions provided in the text message.

From time to time, customers or other visitors to our Website may be invited to voluntarily participate in an online survey. Prior to collecting any survey information, participants will be informed of the information to be collected and how it will be used. Participation in the survey is purely voluntary.

If you delete your User information from the Website, copies may remain viewable in cached and archived pages. Copies may also have been stored for business purposes by CED.

Cookies and Other Technologies Used

This Website uses cookies to identify who is visiting the Website. The cookies enable us to secure content for authorized visitors and to present content in a personalized manner. Our cookies track very limited information, as described in this Notice, and they do not track your Internet usage beyond the pages of this Website.

IMPORTANT NOTE: Your browser must be configured to accept cookies in order to access pages that contain confidential information specific to your account. If you configure your computer to block or erase cookies, you will not be able to use certain parts or features of this Website. Please refer to your browser's help documentation for information about accepting or blocking cookies.

Our website also uses technologies that allow us to track which pages and features on the website are being visited. The purpose of this information is to enable us to improve the Website and to assist us in optimizing the Website for you and other Website visitors.

Sharing Information with Third Parties

We DO NOT sell, rent, or give your personal information to any non-affiliated third parties except as described in this notice. CED may disclose personal information that we collect, or you provide, as described in this Privacy Notice: (1) To our subsidiaries and affiliates; (2) To contractors, service providers and other third parties we use to support our business, including to reputable suppliers of products or services represented on this Website; (3) To a buyer or other successor in the event of a merger, divestiture, restructuring, reorganization, dissolution or other sale or transfer of some or all of CED's assets, whether as a going concern or as part of bankruptcy, liquidation or similar proceeding, in which personal information held by CED about our Website Users is among the assets transferred; (4) To comply with any court order, law or legal process, including to respond to any government or regulatory request or to exercise CED's legal rights and defend against legal claims; (5) To enforce or apply our Terms of Use or Terms of Sale and other agreements, including for billing and collection purposes; or (6) If we believe disclosure is necessary or appropriate to protect the rights, property, or safety of CED, our customers or others. If you are a California resident, you can make a request to the primary contact identified on the Website's 'Contact Us' page regarding information disclosure pursuant to California Civil Code Section § 1798.83.

We Do NOT share mobile phone numbers collected with third parties or affiliates for marketing purposes.

CED may engage third parties to host, operate and/or maintain the Website or to analyze or audit the site. CED may give them access to personal information on the Website to the extent required to perform their responsibilities. Although we make every attempt to work with reputable third parties who have agreed to maintain the confidentiality of all information on the Website, we cannot and do not provide any guarantees that those companies will protect the information collected on or used by the Website.

Links to Third Party Websites

This Notice covers only information received or collected by CED from this Website. The Website may contain links to third-party websites. While we try to link only to websites that share our high standards for privacy and security, we cannot be responsible for the content or the privacy practices employed by other websites. Additionally, some content or applications on the Website are served by third parties, including content providers and application providers. These third parties may use cookies to collect information about you when you use our website. We do not control these third parties' tracking technologies or how they may be used. Please refer to the third-party websites to inquire about their privacy and security policies.

This Website may also include content provided by third parties. All statements and/or opinions expressed in these materials and all articles and responses to questions and other content other than the content provided by CED are solely the opinions and the responsibility of the person or entity providing those materials. These materials do not necessarily reflect the opinion of CED. We are not responsible or liable to you or any third party for the content or accuracy of any materials provided by any third parties.

Miscellaneous

This Notice does not extend to anything that is beyond CED's reasonable control, including but not limited to potential security limitations inherent in conducting business over the Internet. CED is not responsible for any breach of security or for the actions of any third parties.

CED has the right to disable any username, password or other identifier, whether chosen by the User or provided by CED, at any time, in CED's sole discretion, for any or no reason, including if, in CED's opinion, User has violated any provision of this Privacy Notice.

CED has no obligation to retain any personal information you submit, and we may destroy or delete it at any time.

Changes to Our Privacy Notice

We reserve the right to amend this privacy notice at our discretion and at any time. When we make changes to this privacy notice, we will post the updated notice on the Website and update the notice's effective date. **Your continued use of our Website following the posting of changes constitutes your acceptance of such changes.**

Appendix A - California Consumer Privacy Notice

This **California Consumer Privacy Notice** supplements the information contained in our Terms of Use and Privacy Notice and applies solely to consumers who reside in the State of California ("consumers" or "you"). We adopt this notice to comply with the California Consumer Privacy Act of 2018 (CCPA) and any terms defined in the CCPA have the same meaning when used in this Notice.

Where noted, the CCPA temporarily exempts personal information contained in business-to-business communications ("**B2B personal information**") from some of its requirements.

Information We Collect

As defined under CCPA, we may have collected the following categories of personal information from consumers within the last twelve (12) months:

Category	Examples	Collected
A. Identifiers.	A real name, alias, postal address, unique personal identifier, online identifier, Internet Protocol address, email address, account name, Social Security number, driver's license number, passport number, or other similar identifiers.	Yes
B. Personal information categories listed in the California Customer Records statute (Cal. Civ. Code § 1798.80(e)).	A name, signature, Social Security number, physical characteristics or description, address, telephone number, passport number, driver's license or state identification card number, insurance policy number, education, employment, employment history, bank account number, credit card number, debit card number, or any other financial information, medical information, or health insurance information. Some personal information included in this category may overlap with other categories.	Yes
C. Protected classification characteristics under California or federal law.	Age (40 years or older), race, color, ancestry, national origin, citizenship, religion or creed, marital status, medical condition, physical or mental disability, sex (including gender, gender identity, gender expression, pregnancy or childbirth and related medical conditions), sexual orientation, veteran or military status, genetic information (including familial genetic information).	Yes
D. Commercial information.	Records of personal property, products or services purchased, obtained, or considered, or other purchasing or consuming histories or tendencies.	Yes
E. Biometric information.	Genetic, physiological, behavioral, and biological characteristics or activity patterns used to extract a template or other identifier or identifying information, such as fingerprints, faceprints, voiceprints, iris or retina scans, keystroke, gait, or other physical patterns, and sleep, health, or exercise data.	No
F. Internet or other similar network activity.	Browsing history, search history, and information on a consumer's interaction with a website, application, or advertisement.	Yes
G. Geolocation data.	Physical location or movements.	Yes
H. Sensory data.	Audio, electronic, visual, thermal, olfactory, or similar information.	Yes
I. Professional or employment-related information.	Current or past job history or performance evaluations.	Yes

J. Non-public education information (per the Family Educational Rights and Privacy Act (20 U.S.C. Section 1232g, 34 C.F.R. Part 99)).	Education records directly related to a student maintained by an educational institution or party acting on its behalf, such as grades, transcripts, class lists, student schedules, student identification codes, student financial information, or student disciplinary records.	Yes
K. Inferences are drawn from other personal information.	Profile reflects a person's preferences, characteristics, psychological trends, predispositions, behavior, attitudes, intelligence, abilities, and aptitudes.	Yes

We obtain the categories of personal information listed above from the following categories of *sources*:

- Directly from you. For example, from forms you complete or products and services you purchase.
- Indirectly from you. For example, from observing your actions on our Website.

Disclosures of Personal Information for a Business Purpose

We may disclose your personal information to a third party for a business purpose. When we disclose personal information for a business purpose, we enter a contract that describes the purpose and requires the recipient to both keep that personal information confidential and not use it for any purpose except performing the contract. In the preceding twelve (12) months, the Company has disclosed personal information for a business purpose/has disclosed the following categories of personal information for a business purpose (as defined under CCPA):

Category A: Identifiers.

Category B: California Customer Records personal information categories.

Category C: Protected classification characteristics under California or federal law.

Category D: Commercial information.

Category F: Internet or other similar network activity.

Category K: Inferences drawn from other personal information.

We disclose your personal information for a business purpose to the following categories of third parties:

- Service providers.
- Law enforcement agencies, legal systems, and regulatory authorities.

Sales of Personal Information

In the preceding twelve (12) months, we have sold the following categories of personal information:

- None

Data Retention

We retain your personal information associated with your account with us, including purchase and credit information, in accordance with CED's record retention requirements, which comply with legal, regulatory, or accounting obligations to resolve disputes, and to enforce or support contractual agreements and provide the products or services you have requested. We retain other information, such as browsing activity and searches, for a shorter period, but no longer than required under applicable law or CED policies.

Your Rights and Choices

The CCPA provides consumers (California residents) with specific rights regarding their personal information. This section describes your CCPA rights and explains how to exercise those rights.

Access to Specific Information and Data Portability Rights

You have the right to request that we disclose certain information to you about our collection and use of your personal information over the past 12 months. Once we receive and confirm your verifiable consumer request (see Exercising Access, Data Portability, and Deletion 0), we will disclose to you:

- The categories of personal information we collected about you.
- The categories of sources for the personal information we collected about you.
- Our business or commercial purpose for collecting or selling that personal information.
- The categories of third parties with whom we share that personal information.
- The specific pieces of personal information we collected about you (also called a data portability request).
- If we sold or disclosed your personal information for a business purpose, two separate lists disclosing:
 - sales, identifying the personal information categories that each category of recipient purchased; and
 - disclosures for a business purpose, identifying the personal information categories that each category of recipient obtained.

We do not provide these access and data portability rights for B2B personal information.

Deletion Request Rights

You have the right to request that we delete any of your personal information that we collected from you and retained, subject to certain exceptions. Once we receive and confirm your verifiable consumer request (see Exercising Access, Data Portability, and Deletion 0), we will delete (and direct our service providers to delete) your personal information from our records, unless an exception applies.

We may deny your deletion request if retaining the information is necessary for us or our service provider(s) to:

1. Complete the transaction for which we collected the personal information, provide a good or service that you requested, take actions reasonably anticipated within the context of our ongoing business relationship with you, fulfill the terms of a written warranty or product recall conducted in accordance with federal law, or otherwise perform our contract with you.
2. Detect security incidents, protect against malicious, deceptive, fraudulent, or illegal activity, or prosecute those responsible for such activities.
3. Debug products to identify and repair errors that impair existing intended functionality.
4. Exercise free speech, ensure the right of another consumer to exercise their free speech rights, or exercise another right provided for by law.
5. Comply with the California Electronic Communications Privacy Act (Cal. Penal Code § 1546 *et. seq.*).
6. Engage in public or peer-reviewed scientific, historical, or statistical research in the public interest that adheres to all other applicable ethics and privacy laws, when the information's deletion may likely render impossible or seriously impair the research's achievement, if you previously provided informed consent.
7. Enable solely internal uses that are reasonably aligned with consumer expectations based on your relationship with us.
8. Comply with a legal obligation.
9. Make other internal and lawful uses of that information that are compatible with the context in which you provided it.

We do not provide these deletion rights for B2B personal information.

Exercising Access, Data Portability, and Deletion Rights

To exercise the access, data portability, and deletion rights described above, please submit a verifiable consumer request to us by either:

- Calling us at: 855-678-9633
- Emailing us at: ca.cp@ced.com

Only you, or someone legally authorized to act on your behalf, may make a verifiable consumer request related to your personal information. You may also make a verifiable consumer request on behalf of your minor child.

You may only make a verifiable consumer request for access or data portability twice within a 12-month period. The verifiable consumer request must:

- Provide sufficient information that allows us to reasonably verify you are the person about whom we collected personal information, or an authorized representative, and that the person from whom we collected personal information is a consumer under the CCPA.
- Describe your request with sufficient detail that allows us to properly understand, evaluate, and respond to it.

We cannot respond to your request or provide you with personal information if we cannot verify your identity or authority to make the request and confirm the personal information relates to you.

Making a verifiable consumer request does not require you to create an account with us.

We will only use personal information provided in a verifiable consumer request to verify the requestor's identity or authority to make the request.

For instructions on exercising sale opt-out rights, see Personal Information Sales Opt-Out and Opt-In rights.

Response Timing and Format

We endeavor to respond to a verifiable consumer request within forty-five (45) days of its receipt. If we require more time (up to 45 days), we will inform you of the reason and extension period in writing.

If you have an account with us, we will deliver our written response to that account. If you do not have an account with us, we will deliver our written response by mail or electronically, at your option.

Any disclosures we provide will only cover the 12-month period preceding the verifiable consumer request's receipt. The response we provide will also explain the reasons we cannot comply with a request, if applicable. For data portability requests, we will select a format to provide your personal information that is readily useable and should allow you to transmit the information from one entity to another entity without hindrance.

We do not charge a fee to process or respond to your verifiable consumer request unless it is excessive, repetitive, or manifestly unfounded. If we determine that the request warrants a fee, we will tell you why we made that decision and provide you with a cost estimate before completing your request.

Personal Information Sales Opt-Out and Opt-In Rights

We do not sell or share the personal information of consumers of any age as defined in CCPA, as amended.

Non-Discrimination

We will not discriminate against you for exercising any of your CCPA rights. Unless permitted by the CCPA, we will not:

- Deny you goods or services.
- Charge you different prices or rates for goods or services, including through granting discounts or other benefits, or imposing penalties.
- Provide you with a different level or quality of goods or services.
- Suggest that you may receive a different price or rate for goods or services or a different level or quality of goods or services.

However, we may offer you certain financial incentives permitted by the CCPA that **can result** in different prices, rates, or quality levels. Any CCPA-permitted financial incentive we offer will reasonably relate to the value of your personal

information and contain written terms that describe the program's material aspects. Participation in a financial incentive program requires your prior opt-in consent, which you may revoke at any time.

Other California Privacy Rights

California's "Shine the Light" law (Civil Code Section § 1798.83) permits users of our Website who are California residents to request certain information regarding our disclosure of personal information to third parties for their direct marketing purposes. To make such a request, please send an email to: ca.cp@ced.com.

Contact Information

If you have any questions or comments about this notice, the ways in which we collect and use your information described here, your choices and rights regarding such use, or wish to exercise your rights under California law, please do not hesitate to contact us at:

Phone: 855-678-9633

Email: ca.cp@ced.com

Postal Address:

1920 Westridge Drive

Irving, TX 75038

Attn: Information Technology